

XpresSpa Lounger One Year Limited Warranty Policy

Thank you very much for purchasing the XpresSpa Signature Massage Lounger. XpresSpa warrants this product against defects in materials and/or workmanship under normal use for a period of ONE (1) YEAR from the date of purchase by the original purchaser ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, XpresSpa will guarantee to replace and/or repair the defect (at XpresSpa's option) at no charge, using new or refurbished parts.

Obtaining service: To obtain warranty service, call XpresSpa customer service at (877-SPA-3434). Please be prepared to describe the nature of the problem. This Limited Warranty is valid only when accompanied by an authentic proof of purchase. All repairs covered by this Limited Warranty must be authorized in advance by XpresSpa. Service options, parts availability and response times may vary.

Limits and Exclusions: Coverage under this Limited Warranty is limited to the United States of America. The Limited warranty applies only to the XpresSpa Signature Massage Lounger, manufactured for XpresSpa, that can be identified by the "XpresSpa" trademark, or logo affixed to the Massage Lounger. This warranty does not apply to: a) damage or wear of upholstered materials; b) damage caused by accident, abuse, misuse, fire, floods, earthquake or other external causes; c) damage caused by failure to follow instructions relating to the product's use or tampering with components; d) damage caused by service performed by anyone who is not an authorized representative of XpresSpa; e) accessories used in conjunction with the Massage Lounger; or f) a Massage Lounger that is used commercially or for a commercial purpose.

To the extent permitted by law, the warranty and remedies set forth above are exclusive and in lieu of all other warranties and remedies, and XpresSpa specifically disclaims all statutory or implied warranties, including, but not limited to, warranties of merchantability, fitness for a particular purpose and against hidden or latent defects. If XpresSpa cannot lawfully disclaim statutory or implied warranties, then to the extent permitted by law, all such warranties shall be limited in duration to the duration of this express Limited Warranty and to repair or replacement service as determined by us in our sole discretion. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

XpresSpa is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or under any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This limited warranty gives you specific legal rights, and you may have other rights which vary from state to state.